How to Appeal an NMSU Parking Citation



Your Student Government

NOTE: You only have five business days to appeal your ticket

If you have any questions about filling out an appeal form, please contact the Parking Department at (575) 646-2306 or <u>parking@nmsu.edu</u>

If you have questions about the appeals process, feel free to contact the ASNMSU Supreme Court at (575) 646-4415 <u>asnmsu court@nmsu.edu</u> New Mexico State University Parking Department **Parking Citation**

CITATION No:

Lic: State: Stat

Violation: Meter Expired Meter#: 25 CKtime: Fine: \$35.00 Location or Lot#: SOUTH HORSESHOE Comments: Meter expired

Officer No: Time:13:13 Date:05/17/2022

All Citations must be paid or contested within 5 business days. You will be liable for collection fees and any other costs incurred by the NMSU Parking Department to collect any monies due from you. Please call the Parking Department at (575) 646-2306 if you have questions. Parking Regulations may be viewed at <u>park.nmsu.edu</u>.

1. Locate your citation number on the ticket



Pay your parking citation in peanut butter

NMSU Parking Information

2. Go to park.nmsu.edu

NMSU PARKING RULES/UPDATES

ENFORCEMENT/METERS

- Parking permit enforcement is in full affect. (M-F 7:30am 4:30pm) by the NMSU Police Department.
- Enforcement of fire lanes, disabled parking, blocking roadways, and no parking zones continues to be addressed 24/7.
- Parking meters will be enforced during effective hours (M-F, 7:30 am - 4:30 pm).

WARNINGS

throughout campus.

FREE PARKING

*Please be sure to PRINT OUT your temporary permit during the online process & place on the dash of your vehicle. Temporary permits are valid for 3 WEEKS from the date of purchase. If utilizing Payroll Deduction, print out the confirmation email & place it on the dash of your vehicle.

 Warnings are being issued (during the month of August) for people who are on the boot/tow list so people have a chance to settle their accounts. Booting and towing will resume September 1st

· There is a LOT of free parking available on campus, including the large

parking lot (#30) east of the Pan American Center. No parking permit is needed to park there, but vehicles on the boot/tow list will still be addressed in the free parking lots.

SPECIAL PARKING ZONES

FACULTY/STAFF AREAS

full faculty/staff permit.

STUDENT AREAS

· Parking in the faculty/staff parking areas will require a

Special parking zones (special permit, Dean's parking, ROTC, etc.) are also being enforced.

 Parking in any student parking lots, all permit lots, and along streets will require a parking permit.



QUESTIONS? 575-646-2306 If you haven't ordered a parking permit yet, it is quick and easy

It you haven't ordered a parking permit yet, it is quick and easy (and done exclusively online this year) at https://park.nmsu.edu.

Transportation Services

Transportation Homepage

Vehicle Assignment PDF

Vehicle Acquisition Request PDF

Free Aggie Transit

Free Crimson Cab

Free Pete's Pick Up

RoadRUNNER Transit

South Central Regional Transit District

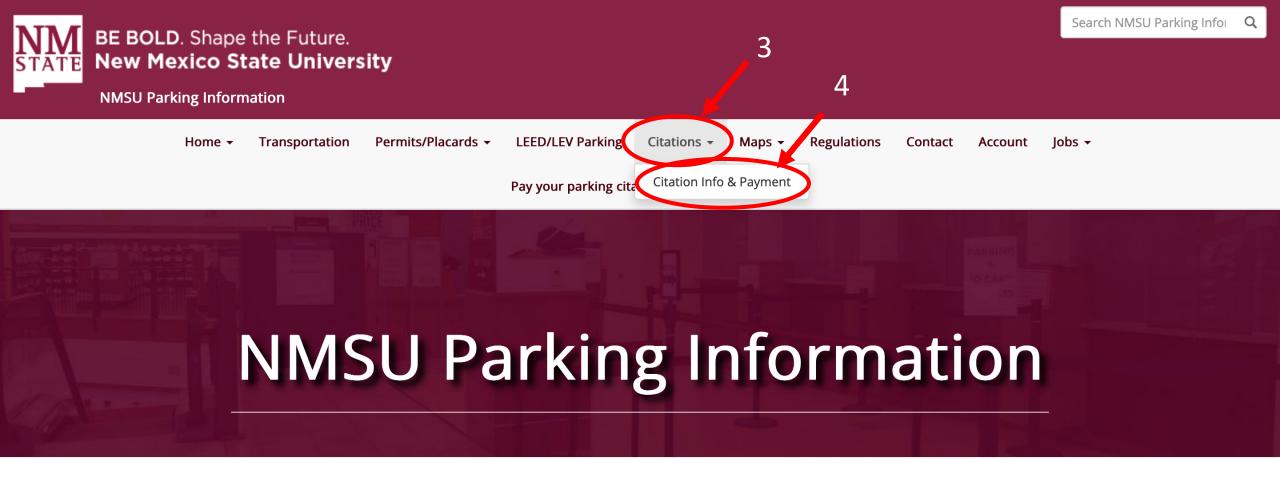
Las Cruces Traffic Alerts

Airport Shuttle

Parking Lot Construction/Closures

- Sidewalk construction will begin on November 15, 2021 in front of Parking Lot 52.
- Beginning December 10, 2021, Parking Lot 52 will be closed until repairs are completed.

Please consult the parking map for designated parking locations.



3. Hover over "Citations"4. Then click "Citation Info & Payment"



NMSU Parking Portal

Welcome! Use your NMSU Parking Portal to purchase permits, pay citations and to manage your parking account. If you experience issues, please email parking@nmsu.edu with a full description of the problem.

Citation Number		
	-OR-	
State	Plate Number	
NEW MEXICO	×]
	Search Citations	
PERMITS		
	Get Permits	

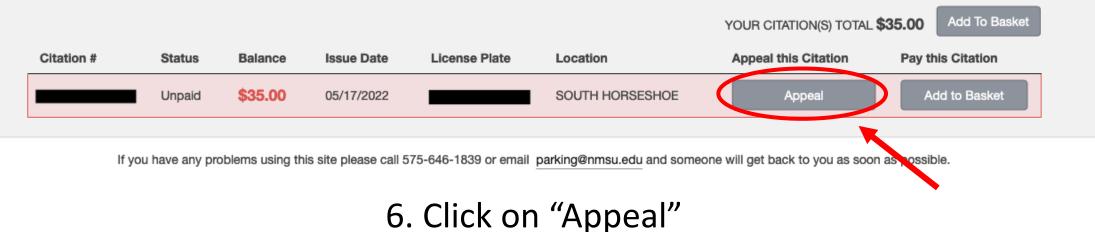
5. Type in the Citation Number found on your ticket, or your license plate number.

If you have any problems using this site please call 575-646-1839 or email parking@nmsu.edu and someone will get back to you as soon as possible.



View your Parking Citations

Below is a list of the citations associated with the vehicles in your account.



PARKING PORTAL PERMITS ₩	CITATIONS VEHICLES	🛒 (0 ITEMS \$0.00)	LOGIN
	Confirm Plate Number		
	Plate Number		
	Close Confirm		

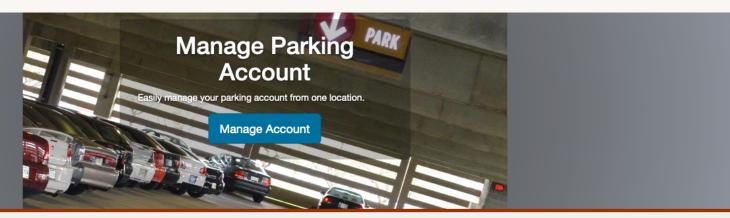
View your Parking Citations

Below is a list of the citations associated with the vehicles in your account.

						YOUR CITATION(S) TOTAL	35.00 Add To Basket
Citation #	Status	Balance	Issue Date	License Plate	Location	Appeal this Citation	Pay this Citation
	Unpaid	\$35.00	05/17/2022		SOUTH HORSESHOE	Appeal	Add to Basket

If you have any problems using this site please call 575-646-1839 or email parking@nmsu.edu and someone will get back to you as soon as possible.

7. Enter your plate number and click "confirm"



Customer Authentication

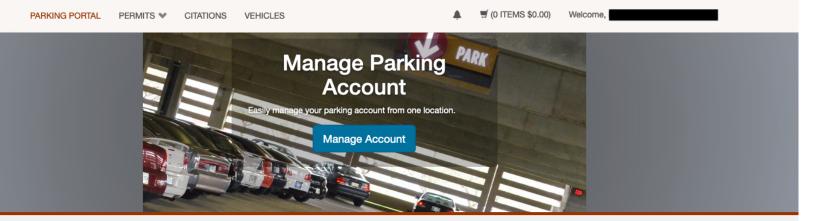
Please enter your my.NMSU.edu login information below and click Log In.

Please note, this IS your NMSU USERNAME and PASSPHRASE.

Username does NOT include @nmsu.edu

	Login ID	
		•
	Password	
		*
* in	dicates a required field	
	Log In	

8. Enter your
NMSU username
and password
(same one you
use for my.nmsu
and Canvas).



Appeal Agreement

Review the details of your citation below and carefully read the agreement. When you are ready to proceed, click Next to continue.



9. Review the details of your citation. Feel free to click on the photos taken of you vehicle to review them.

10. Click on "I have read and understand the above statements".

11. Click on "Next"

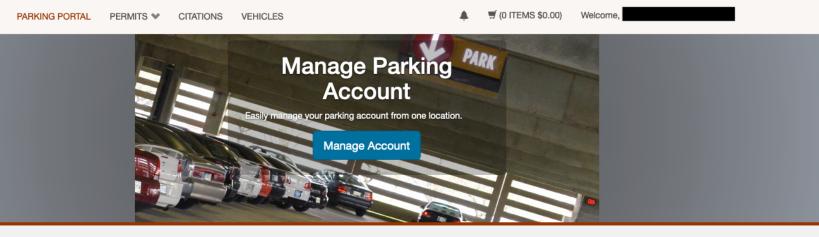
Appeal Details

Email	
	✓ * Add
Mailing Address	
	✓ Add
Appeal Type	
NMSU-COURT	*
Select your preferred method of contact *	
Via Email	
Via U.S. Mail	
Home Phone	
Cell Phone	
Work Phone	
	_
Appeal Reason (10 - 1000 characters)	•
	13
1.	
000 characters left	_
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12. Check that the information on this page is correct.

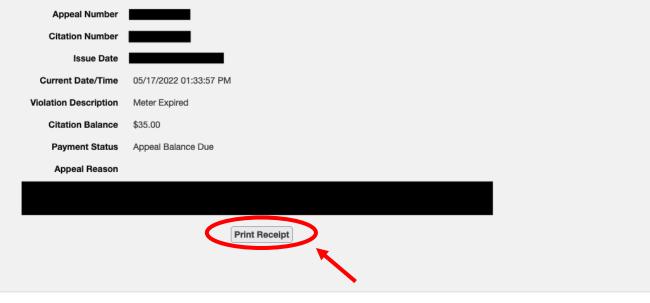
13. Enter a reason for your appeal.

14. Click "Submit".



Appeal Receipt

Please print the receipt below for your records.



15. Reviewyour receiptand print it foryour records.

16. Wait for the parking department to contact you with an appeal date. If you have any questions, feel free to contact them.

NOTE: If this is your first citation in two years (excluding a fire, handicap, or yellow zone violation), the parking department will reduce your citation to a warning, and you will not have to attend an appeal.